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Arapahoe County to launch Telephone Town Halls in 2016

Talk to your Commissioners, Elected Officials from the comfort of your home

Updated: Arapahoe County to offer a web broadcast option for residents who would prefer to participate in the Telephone Town Hall by submitting questions via instant messaging.

LITTLETON, CO --- Talk to your County Commissioner, share your ideas, ask questions and give us your feedback when Arapahoe County launches the first of a series of Telephone Town Hall Meetings in 2016.

The first Telephone Town Hall meeting will be held at 7 p.m. Jan. 14. **Just call 1-888-409-5380 toll free or visit http://cast.teletownhall.us/web_client/?id=ArapahoeCO to participate.**

Arapahoe County is offering this free, convenient forum to engage citizens in their county government and enhance access to their elected officials by giving residents an opportunity to speak directly to their representatives on a variety of issues.

In fact, Telephone Town Halls are being offered as a result of feedback from citizens during the 2014 Citizen Survey in which only 42 percent of citizens expressed a favorable view of the accessibility of their County Elected Officials.

“We are offering this service to make it easier for citizens to reach us and to engage in their county government,” said Commissioner Nancy Sharpe, who represents District 2, which includes the cities of Centennial, Greenwood Village, and portions of Aurora and unincorporated Arapahoe County. “We’ve heard your feedback and now we want to offer innovative, easy ways in which to connect with Arapahoe County.”

Telephone Town Hall meetings are open to anyone.

When the Telephone Town Hall Meeting begins, an automated system dials the listed phone numbers within unincorporated Arapahoe County. If you receive a call at your house, you can join the Telephone Town Hall Meeting by staying on the line. You do not need to take any additional steps to listen to the call.

If you do not receive a call, or you would like to dial into the Telephone Town Hall Meeting from your cell phone, simply call the designated **toll-free phone number 1-888-409-5380** or visit http://cast.teletownhall.us/web_client/?id=ArapahoeCO at any time during the meeting.

Each Telephone Town Hall Meeting lasts one hour and will be general in nature. Participants can introduce any topic. During the Telephone Town Hall Meeting, participants will hear a brief introduction from a

County Commissioner, who will then answer questions from callers. Participants can request to ask a question or simply listen to the call on the phone without speaking.

Using Telephone Town Halls in 2016 to improve citizen engagement and access to County officials is listed as an initiative under Align Arapahoe, the County's strategy and performance framework.

Align Arapahoe was implemented in 2009 and is helping Arapahoe County evaluate its core services and programs to ensure optimal performance at minimal costs to taxpayers. Using performance measures and feedback to monitor progress, Align Arapahoe is helping Arapahoe County to make better program, service and budget decisions.

Citizens with questions about the County's new Telephone Town Hall service are encouraged to call 303-795-4284 or email askac@arapahoegov.com for more information.

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