



ARAPAHOE COUNTY
COLORADO'S FIRST

Arapahoe County Clerk and Recorder's Office
5334 South Prince Street
Littleton, Colorado 80120-1136
Phone: 303-734-5465 | Fax: 303-734-5470
www.arapahoegov.com

News Release

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Media Contact:
HALEY MCKEAN
Communication and Public Information Manager to the Clerk
Direct: 303-734-5465
Email: hmckean@arapahoegov.com

County expands Aurora Motor Vehicle Office for future growth

LITTLETON, CO – Citizens will notice dramatic improvements at Arapahoe County's Aurora Motor Vehicle Office, including a larger waiting area, improved seating, additional customer service windows and fresh décor.

The Clerk and Recorder's Office recently expanded the Aurora Branch Office at 490 S. Chambers Rd. to better serve customers and prepare for future growth. This location is the busiest motor vehicle office, serving 250,000 customers last year.

The County spent approximately \$600,000 to convert a former church next door into additional office space. The project added 5,000 square feet to the already 11,000 square-foot facility, which serves residents with motor vehicle titles and registration, marriage licenses and voter registration.

"We know that Aurora is flourishing, and our branch office was already bursting at the seams," said Clerk and Recorder Matt Crane. "On our busiest days, citizens had to stand or sit on the floor to wait for services. That's simply not acceptable, and we were committed to expanding the branch to provide a more comfortable and professional environment."

The project added a second public restroom and nine service windows, for a total of 31. Wooden pews were replaced with contemporary beam seating with lumbar support. New amenities for the branch's 29 employees included a training room, conference room, kitchenette and cubicle area. The renovations also included new paint, window coverings and carpets, as well as re-facing the exterior signage.

The project was paid for out of the Capital Improvement Fund, which is reserved for large one-time expenses. Arapahoe County also explored options to move the Aurora Branch to a larger building. However, given high demand for commercial real estate, expanding was the most cost-effective option.

Crane will request additional employees for the Aurora Branch in the 2018 Budget Process, which is subject to approval by the Board of County Commissioners. Since Crane took office in 2013, 10 positions have been added to the Clerk and Recorder motor vehicle workforce to help try to keep pace with the population growth, for a total of 115 employees in four locations.

For more information about Motor Vehicle services in Arapahoe County, and to see wait times and plan your visit, please call 303-795-4500 or visit www.arapahoegov.com/dmv.

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Download a photo of the Aurora Branch expansion at:

[ftp://ftp.arapahoegov.com/Pub/Communication%20Services/Photos/Clerk/](http://ftp.arapahoegov.com/Pub/Communication%20Services/Photos/Clerk/)